

# LOGISTICS .ONE



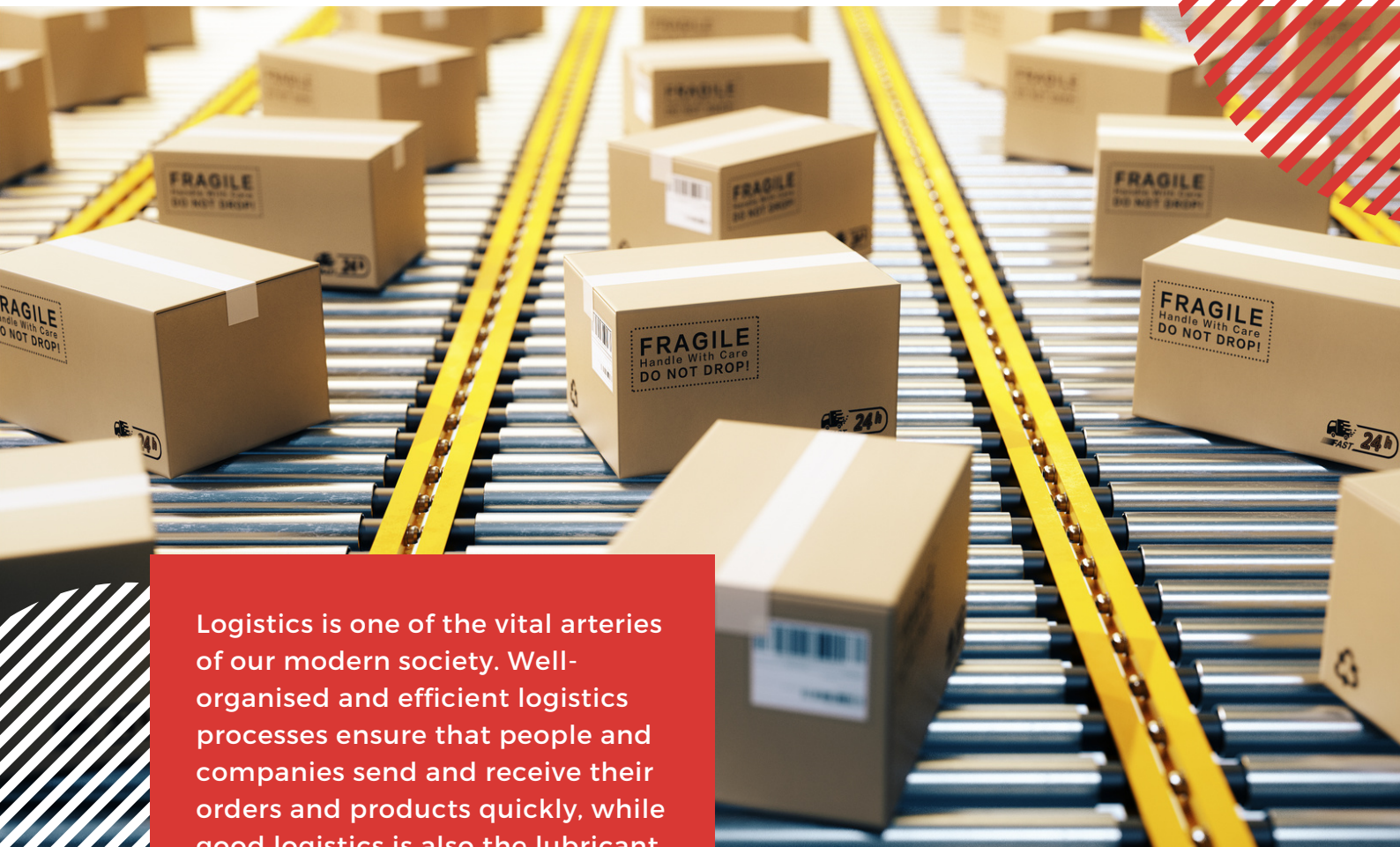
GET MORE OUT OF YOUR LOGISTICS  
PROCESSES USING LOGISTICS.ONE FROM  
AVENTEON



**aventeon**  
**logistics.one**  
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# LOGISTICS.ONE BY AVENTEON



Logistics is one of the vital arteries of our modern society. Well-organised and efficient logistics processes ensure that people and companies send and receive their orders and products quickly, while good logistics is also the lubricant of any supply chain.

Especially in the digital age, where a combination of high delivery speed and quality is more important than ever, companies and consumers place high demands on logistics services.

Clients want a complete, up-to-date insight, while end customers expect a perfect customer experience. In addition, the focus in logistics is increasingly on mobile solutions. This is logical, as today's smartphones and tablets are handy and powerful pocket computers.





## ERROR-FREE AND FLEXIBLE LOGISTICS PROCESSES WITH LOGISTICS.ONE

Aventeon knows how important it is that logistics processes run smoothly and can be set up flexibly. That's why we developed Logistics.ONE, the optimal support tool for all processes outside your vehicles and additional service activities. Logistics.ONE is an add-on to ERP and TMS systems that makes it easier to streamline and optimize logistics workflows. The software is designed to support activities for drivers and delivery personnel, even if they work partly as mechanics or installers. Logistics.ONE receives information from a central system, presents it to the people outside, records what is happening and enables you to communicate all the necessary information quickly and effectively to all those involved.

It is a cloud-based product that manages drivers and delivery staff and provides them with an enhanced insight into the processes that make up the 'last mile' of logistics processes.

Where other software vendors leave a lot to be desired by making demand paths rigid and not agile, Logistics.ONE offers dynamic, flexible and quickly adaptable workflows. Logistics.ONE is Android-capable and can be used anytime, anywhere and on a variety of devices: tablets, smartphones or rugged mobile computers; you decide which solution works best for you.

With Logistics.ONE's support, it is possible to deliver and install a huge variety of products. Examples include medicine, food and blinds, as well as kitchens, washing machines, furniture, copiers and televisions. Users of Logistics.ONE include leading companies such as Rhenus Home Delivery, Rollema Transport, Vlot Logistics, ATAG, Rhenus High Tech, SLS, LPR and TSN Groen.



## DISCOVER THE WORLD OF LOGISTICS.ONE: THE FEATURES

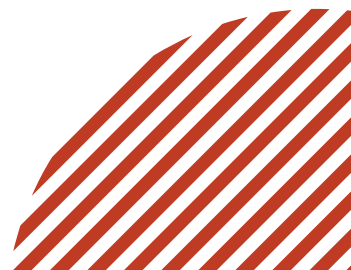
Logistics.ONE is a versatile solution equipped with many features that make logistics processes efficient, error-free and paperless. Time to take a closer look at the most important features.

### THE RIGHT DATA AVAILABLE ANYWHERE, ANYTIME

Modern logistics processes require real-time access to all important information regarding stocks, orders, shipments, returns and delivery routes. With Logistics.ONE, the right information is always available at the right time and place. This saves you valuable time and money at the end of the day. The various parties involved are informed dynamically, based on current information.

### DRIVER APP

Logistics.ONE has a driver app that helps deliverers to work error-free and paperless. Do you want to digitally register all deliveries, services and activities in no time? And quickly share and exchange all relevant data with clients, planners, customer services, central systems and end customers? With the driver app from Logistics.ONE, it's a piece of cake!





## SURVEY EDITOR

Within the structure of Logistics.ONE you can present dynamic questionnaires (surveys). The Survey Editor module automates this process and allows customers to create their own surveys.

## TRACKING EN TRACING

It is very convenient if you know exactly where a product or shipment is located at every stage of the logistics process. A handy track-and-trace tool helps you do this. Logistics.ONE enables you to perform tracking and tracing at the collinear level.

## SMART STANDARD FUNCTIONALITY

Logistics.ONE provides the standard functionalities that are part of most logistics processes. Order management, barcode scanning, cash on delivery, packaging, time tracking, integrated payment solutions and the addition of digital signatures; Logistics.ONE makes it simple, efficient and automated.





# INDUSTRIES

Logistics.ONE is deployable in various, often highly specialized industries.  
An overview.

## TWO MAN DELIVERIES

The distribution of large consumer goods, such as furniture, beds and washing machines, is a real specialism that is also known as two-man delivery. In addition to transport, the assembly or installation of products is often also part of this field. The deliverers are the business card of the clients and work in the private environment of the client. It goes without saying that punctuality and customer satisfaction are very important in this branch of logistics.

The deliverers must know which (additional) activities are part of the agreement. They need to register deviations, damages and problems in an optimal way and make them visible immediately. Logistics.ONE provides the delivery staff with a clear overview of the workflow related to the items and services to be delivered. If necessary, you can present a different workflow at the order level.

To meet the needs of your clients quickly and flexibly, Logistics.ONE Survey Editor allows you to create, modify or delete dynamic questionnaires. Logistics.ONE's extensive standard functionalities provide everything you need for perfect delivery and installation of large consumer goods. Even an integrated payment solution is among the possibilities. In addition, Logistics.ONE's monitoring capabilities ensure that you are always fully informed of the current status of trips and stops.





## HIGH-TECH LOGISTICS

High-tech logistics is a dynamic market in which logistics service providers handle a wide range of activities for companies operating in markets such as IT and printing, office and imaging, health, consumer electronics, vending machines, cash machines, gaming machines, telecommunications, fitness, refrigeration and access systems. The people who carry out the logistics work in this sector often have a large driving licence and work both as drivers and field engineers. The services regularly include the installation of machines, including the necessary software.

Logistics.ONE provides optimal support during transport and installation. Your driver sees the correct specific workflow for each order, has access to additional information such as manuals and videos and records all activities - including exceptions and problems - perfectly.

## SERVICE LOGISTICS

Service logistics refers to the logistics services for service companies. Because of the important role that is reserved for the storage and distribution of parts, this is a real specialism. To keep stock costs down, the 'just-in-time' principle is often used, so that the right items are delivered in the right quantity, to the right place and at the right time/date. This requires flexibility, both of systems and of people.

Many of the deliveries in service logistics take place at night. Traceability, dynamic adjustments, allowing delivery staff to make independent decisions, speed and reliability, interchangeability and the perfect registration of activities are important parts of the process. Of course, clients always want to have a complete, up-to-date insight. And they get that thanks to Logistics.ONE's stability, user-friendliness and reliability.

## TRANSPORT, INCLUDING VALUE ADDED SERVICES

The ability to provide services that directly follow a delivery (or collection) requires a little more from a driver. For example, delivering and hanging up a television, exchanging a broken mobile phone, replacing an ink cartridge in a photo machine, installing medical equipment for home care or exchanging a coffee machine. Such activities are also part of what is known as White Glove Logistics. This is where you make the difference in terms of customer experience.

The 'delivery engineer' who handles this must always have the most up-to-date information about an order to deliver the best customer experience. This means that he must also clearly communicate statuses, delivered work, deviations, problems and additional services or items delivered to central systems and colleagues in the office. Logistics.ONE's software presents, records and communicates all the necessary information about articles and the various services. If required, delivery engineers can access specific information such as manuals, photos, drawings and films. You can also make current data available to third parties, so that the right information is at the right place at the right time and your organisation spends less time and money on communication.

## OTHER SUBMARKETS

Drivers and delivery personnel always having the correct, most up-to-date data and the availability of up-to-date statuses and complete information in all central systems; these are crucial assets for any company in the logistics sector. Logistics.ONE is therefore also widely used by companies that are active in other submarkets. These include exceptional transport, courier and express companies, tipper companies, distribution, waste transport, building materials transport, licensed movers and car transport.



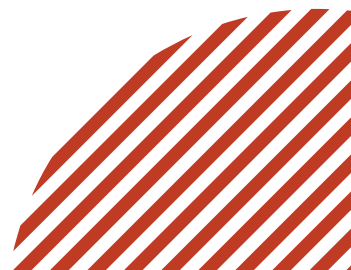




## THE ADVANTAGES OF AVENTEON AND LOGISTICS.ONE

Working with Aventeon and making use of Logistics.ONE has various advantages. We summarize the most important ones for you.

- Optimal choice of hardware. You have a choice of tablets, smartphones or robust mobile computers.
- Logistics.ONE is a cloud solution that can be deployed quickly and at modest cost.
- The tool is user-friendly. Thousands of people use it effectively on a daily basis.
- Logistics.ONE is configurable for each transport process. A flexible and independent solution.
- Aventeon is an organization with years of experience in the logistics and transport sector.
- Optimization and automation lead to significant cost savings.
- With Logistics.ONE you get a complete insight into all transport processes. Logistics.ONE provides you with a complete view of all transport processes, making it easier to manage the optimization of the work process.
- Logistics.ONE is available in multiple languages.





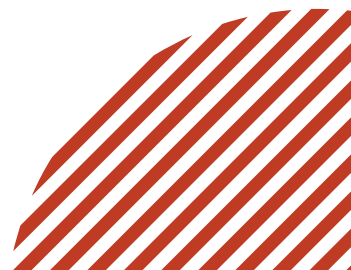
## CUSTOMER CASES

Curious about what we do for our customers?  
Read about it in the following customer cases.

### ROLLEMA

Rollema is a transport company that mainly deals with complex and difficult transport and installation processes. Think for example of the transport and installation of payment terminals, fitness machines and vending machines. "We determine ourselves to which functions our field engineers and customers have access. And everything is well secured. In the logistical process, the steps for the driver are quite 'enforced' and I like that, because in this way we can guarantee the promised quality to the customer. Any damage is recorded with photos and signed by the customer before we start unloading, so that no discussions about responsibilities arise.

What is entered or recorded on the tablet can be shared directly with the office. The customer immediately receives the information in accordance with the agreements that were made. So the real-time data is two-way traffic. If something changes in the order we enter it in the office and the driver is informed immediately,' says Patrick de Wilde, ICT manager at Rollema.



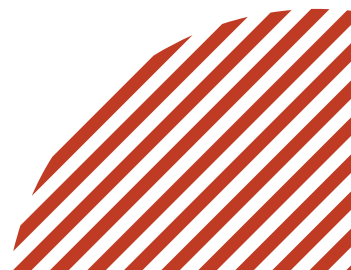


## RHENUS HOME DELIVERY

Rhenus Home Delivery is a specialist in two-man end customer delivery of furniture and white and brown goods for well-known high street brands. Drivers also assemble and install furniture, set up electronic equipment, dispose of packaging and old equipment, and collect payment, if customers require these services. Rhenus wanted to be able to use a solution to collect important information such as delivery status notifications, route optimisation, mobile payments and damage documentation.

Aventeon Logistics.ONE was selected to support business processes and last mile delivery. The Logistics.ONE software offers a flexible and user-friendly solution with wide functionality, including standard features such as order management, barcode scanning, packaging materials, dynamic checklists, pictures, digital signatures, proof of delivery, local library, hours and activity registration, GPS navigation and track and trace, phone calls, instructions and alerts.

Rhenus Home Delivery has implemented a fully automated, unique and innovative delivery solution. Rhenus also opted for the Insights component, which gives all parties an overview of the most recent information available on each delivery. Drivers have embraced the new technology, which is helping them work more efficiently and accurately day to day. Drivers are able to take payment by cash or card with the integrated payment solution. Now, Rhenus Home Delivery is able to offer an enhanced, flexible level of service to its customers. Drivers are able to make more deliveries daily and costs are being saved due to the improved processes, reduced administration and more efficient route planning.







## QUOTES

Van Duuren:

"Thanks to the speed and flexibility of Aventeon, we were online within six weeks."

Patrans:

"Our digitisation of paper delivery notes went flawlessly by means of Logistics.ONE. In addition, the product is so stable that we have not experienced any problems in recent years."

